

## NOTICE OF DATA BREACH

Date: January 17th, 2022

Shinsho American Corporation and its subsidiaries (“Shinsho”) values the relationship we have with you and respects the privacy of your information. As a precautionary measure, we write to inform you about a data security incident that may involve your personal information.

### **What Happened**

On January 3, 2022 two Shinsho servers were compromised by third parties and a ransomware application encrypted all data, taking the servers and some network drives offline.

### **What Information Was Involved**

Shinsho is still in the process of determining all of the information that has been compromised; however, this information may include your personal information, for example: your first and last name, address, phone number, social security number, driver’s license number or other government issued identification number, financial account information including bank account information, or medical information.

### **What Are We Doing**

We reported this attack to federal law enforcement on January 5, 2022 and will continue to work with law enforcement to ensure the incident is properly addressed. Further, we are conducting a thorough review of all potentially affected systems and records. We are working with a third party IT service provider to remove all traces of the ransomware, restore network connectivity, and restore the information (to the extent possible). We are also implementing additional security measures designed to prevent a recurrence of such an attack and to protect your privacy. We will notify you of any significant developments.

### **What Can You Do**

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (“FTC”).

To file a complaint with the FTC or review tips to avoid identity theft, go to [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) or call 877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC’s Identity Theft Data Clearinghouse, which is a database made available to all law enforcement agencies.

You may consider obtaining a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, or calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. Or you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies as follows:



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TEL: (248) 675-0058  
FAX: (248) 675-0061  
[www.shinsho.com](http://www.shinsho.com)

Equifax  
800-685-1111  
[www.equifax.com](http://www.equifax.com)  
P.O. Box 74021  
Atlanta, GA 30374

Experian  
888-397-3742  
[www.experian.com](http://www.experian.com)  
535 Anton Blvd., Ste. 100  
Costa Mesa, CA 92626

Trans Union  
800-916-8800  
[www.transunion.com](http://www.transunion.com)  
P.O. Box 6790  
Fullerton, CA 92834

You may also consider placing a fraud alert or security freeze on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies above. A security freeze prevents new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A freeze on your credit report also prevents potential creditors from accessing your credit report without your consent. You must separately place a security freeze on our credit file with each credit reporting agency.

**For More Information**

Shinsho values your privacy and deeply regrets that this incident occurred. For further information and assistance, please contact John Lee at [jlee@shinsho.com](mailto:jlee@shinsho.com).

Sincerely,

Shin Kiyoshiro  
President